

Terms & Conditions

THE DRIVER -

Hire of the Vehicle

1. Collection & Return of Vehicle

- a) You must collect and return the vehicle on the days arranged. If you are going to be more than 30 minutes late you must let us know. The vehicle must be clean and returned in the same condition as when it was collected. Ensure the vehicle has a full tank of petrol (E5). If the tank is not full, we will deduct the estimated amount of fuel required from your deposit.
- b) It is your responsibility to arrange fully comprehensive insurance at least one week before your hire. We will need to check these documents before departure. If you're unsure on vehicle registration, milage, value etc... please ask.
- c) If it becomes clear that you will be late returning the vehicle, you must advise us immediately. If you cannot return the vehicle on the arranged day, you will be charged £150 late return fee.

2. Drivers

- a) All drivers must be aged between 25 and 75 years old and have held a full valid driver's licence for two years. We reserve the right to refuse the hire of a vehicle to any driver we see fit without explanation.
- b) Details of any additional drivers will be required at least 7 days in advance of the commencement of hire. We will need to see valid insurance documents.
- c) A valid driver's photographic licence plus DVLA license summary PDF must be produced by all drivers at the commencement of hire. This can be obtained from <https://www.gov.uk/view-driving-licence>
- d) Each driver must also provide one form of identification which must be of the following - utility bill, bank statement, credit card statement, mortgage statement or council tax bill that matches the driving license address and is dated within the three months of the hire commencement.
- e) Drivers will be held personally liable for all legal penalties (eg: fines, charges or illegal activities undertaken), which are incurred during the period of hire, except where those penalties can be proven to reflect upon the condition of the vehicle at the point of hire.

3. Use of the Vehicle

a) The vehicle is not to be:

- driven in an unsafe, reckless, or dangerous manner
- driven on unsafe road surface
- used in a manner which could cause damage to the vehicle, its passengers or third parties or their property
- driven by a person in any way under the influence of alcohol or drugs, or with a blood alcohol level above the legal limit
- driven by any person not authorised by us to do so

- driven by any person under the age of 25
- driven by any person not legally entitled to drive a motor vehicle
- driven by any person not in possession of a full valid driving licence
- left unoccupied with any of the keys in or on the vehicle
- used to attend festivals without prior consent
- used for any illegal purpose, or for any race, rally or contest
- used to tow any other vehicle and/or trailer
- used to carry passengers/property for hire and reward
- used to carry more passengers/property than is permitted by the specific hire agreement entered
- used to carry volatile material (including but not limited to liquids, gases, explosives, or corrosives)
- used in any way that would breach your obligations under the hire agreement
- lent or hired the campervan to a third party

4. Smoking

a) Smoking of any kind is banned in or near our vehicles/awnings.

5. Taking Pets

a) Should you wish to bring a pet or pets along, please ensure you have told us or selected the tick box on our website when booking. You will have to pay an additional £25 fee to cover additional cleaning costs. You are also required to bring blankets/throws to protect our upholstery.

b) Should your pet cause damage to the vehicle's interior, exterior and/or accessories, the cost of rectification will be deducted from your damage deposit in the first instance.

c) Should any damage to the interior and exterior of the vehicle and/or the accessories exceed the damage deposit, you will be liable for settling these additional costs.

6. Modifications to The Vehicle

You will not make any modifications of any kind to the vehicle's exterior, interior, mechanical or electrical workings or accessories without our prior consent.

7. Maintenance of The Vehicle

a) You will ensure that the vehicle is properly maintained while in your care, within a reasonable limit. This is to include checking oil levels daily and ensuring that the vehicle's tyres are safe before moving off.

b) Regular checks of the battery are also essential. We receive notifications if the battery gets low and might text you to rectify the issue.

Charges And Payments

8. Making Payment

a) Payment must be made 6 weeks before your vehicle hire commences unless prior written arrangement. Your booking is only secure once the deposit has been paid.

9. Cancellations & Charges

- a) Should you be forced to cancel your booking within 4 weeks, you will receive a 50% refund for any amount paid
- b) Should you be forced to cancel your booking within 1 week, you will not receive a refund for any amount paid.

10. Your Deposit

A damage/security deposit of £500 is payable before hire can commence. This deposit is fully refundable upon the return of the vehicle, provided it and any accessories are delivered on time and in the same condition as when they left. This must include a full tank of the correct fuel type.

- a) The deposit will be refunded to you within 7 days of these conditions being met.
- b) Should any damage to the interior and exterior of the vehicle and/or the accessories exceed the damage deposit, you will be liable for settling these additional costs.
- c) Should the damage not exceed the security deposit then we will only charge you for the amount required to set right the damage and will return the remainder of the deposit to you.

Accidents And Breakdowns

11. In the Event of An Accident

- a) Should an accident occur while the vehicle is in your care, or should any accident, loss or damage occur to the vehicle, you must inform us within 24 hours.
- b) Any theft, road traffic accident or damage to third party property arising out of your use of the vehicle must be reported by you to the local police. Names, addresses, and contact telephone numbers for all third parties and witnesses must be obtained by you, even if the matter appears to be straightforward and/or the damage minimal.
- c) By signing this agreement, you undertake to assist us and our representatives in handling any claim arising from any accident, incident or event occurring while the vehicle is in your care, including but not limited to the completion of report forms and witness statements, interview by our representatives or their agents and attending Court to provide evidence.

15. Breakdown & Recovery

- a) In the event of a breakdown rendering the vehicle immobile, you must immediately telephone us so we can instruct our nominated breakdown service to arrange for recovery.

Signed _____

Date _____

Now that's over, enjoy yourselves and get lost...

Emergency Numbers -

Scott +44 (0)7837727118 Rachel +44 (0)7714676196