

Terms & Conditions

THE GLAMPER -

Hire of the Vehicle

1. Arrival and Departure of the Vehicle

a) You must arrive and depart the vehicle on the days arranged. A time will be decided when booking. Please ensure the vehicle is clean when you depart and lock all doors. If you have used the Porta Potti in Betsy, it is your responsibility to clean it. Failure to do so will result in £50 being deducted from your deposit.

2. Glampers

a) We do not accept bookings from anyone under the age of 18.

b) The person in whose name the booking has been made will be deemed responsible for his/her group during the entire stay and will be asked to provide full contact details including photo ID and proof of address.

3. Use of the Vehicle

a) The vehicle is not to be:

- driven
- used in a manner which could cause damage to the vehicle
- left unoccupied with any of the keys in or on the vehicle
- left unlocked while unattended
- lent or hired to a third party
- used for illegal activities

4. Smoking

a) Smoking of any kind is prohibited in or near our vehicles/awnings.

5. Taking Pets

a) Should you wish to bring a pet or pets along, please ensure you have told us or selected the tick box on our website when booking. You will have to pay an additional £25 fee to cover additional cleaning costs. You are also required to bring blankets/throws to protect our upholstery.

b) Should your pet cause damage to the vehicle's interior and/or accessories, the cost of rectification will be deducted from your damage deposit in the first instance.

c) Should any damage to the interior of the vehicle and/or the accessories exceed the damage deposit, you will be liable for settling these additional costs.

6. Modifications to The Vehicle

You will not make any modifications of any kind to the vehicle's exterior, interior, mechanical or electrical workings or accessories without our prior consent.

7. Maintenance of The Vehicle

- a) You will ensure that the vehicle is properly maintained while in your care, within a reasonable limit.
- b) Regular checks of the battery are essential. We receive notifications if the battery gets low and might text you to rectify the issue.

Charges, Payments & Cancellations

8. Making Payment

- a) Payment must be made 6 weeks before your vehicle hire commences unless prior written arrangement.

9. Cancellations & Charges

- a) Should you be forced to cancel your booking within 4 weeks, you will receive a 50% refund for any amount paid
- b) Should you be forced to cancel your booking within 1 week, you will not receive a refund for any amount paid.
- c) If you do not show up for your glamping experience, you will not receive a refund for any amount paid.

10. Your Deposit

A damage/security deposit of £500 is payable before the hire can commence. This deposit is fully refundable upon our inspection of the vehicle, provided it and any accessories are in the same condition as when they left.

- a) The deposit will be refunded to you within 7 days of these conditions being met.
- b) Should any damage to the interior of the vehicle and/or the accessories exceed the damage deposit, you will be liable for settling these additional costs.
- c) Should the damage not exceed the security deposit then we will only charge you for the amount required to set right the damage and will return the remainder of the deposit to you.

Campsite Rules

11. Campsites

It is your group leader's responsibility to make themselves aware of the campsites house rules. This may include rules on noise restrictions and arrival/departure times. The campsites will have the right to escort you off the property if you're ignoring these rules.

Signed _____

Date _____

Now that's over, enjoy yourselves and get lost...

Emergency Numbers -

Scott +44 (0)7837727118 Rachel +44 (0)7714676196